

Description	Quarter 1 Actual	Quarter 2 Actual	Quarter 3 Actual	Quarter 4 Actual	Current Quarter Comments
Children's Services & Learning					
More interventions to improve children's dental health/more children with healthy teeth for longer	Significantly Slipped	Significantly Slipped	N/A	N/A	Children's surveys show decayed, missing and filled teeth (dmft) below national average. Provision of dental services across the city very good but uptake low.
Ensured that all children and young people in the local authority's care, live in the right placement, attend school regularly, make good progress at school, and leave care equipped to do well in adult life	Slightly Slipped	Slightly Slipped	N/A	N/A	CLA still perform less well educationally, and in terms of employment than the general population, but their life experience is often a challenge. Placement stability is satisfactory
Housing					
Completed 350 affordable homes	On Target	Slightly Slipped	N/A	N/A	21 new affordable homes completed in Q2, all for rent. This is significantly lower than the target of 98. This is due to 59 units at Centenary Quay being delayed until Q3 because of utility connection problems; plus a scheme completing in Q1 that was expected to be ready early Q2; plus no mortgage rescue completions or FirstBuy completions in Q2. The full year target of 350 is still achievable provided the number of mortgage rescue and FirstBuy completions increases in Q3 & 4.
Leaders					
Started the development of Watermark WestQuay	On Target	Slightly Slipped	N/A	N/A	The council is working with Hammerson on the revisions to the scheme, the options are taking longer to work up than originally programmed.

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Demonstrated that customer views and needs are central to the planning and delivery of services and drive the Council's business planning	On Target	Slightly Slipped	N/A	N/A	This has slipped as the relevant Senior Manager position is not expected to be filled until December 2011.
Empowered staff to have more time with customers and involve them in service design - encourage them to take personal responsibility and take the initiative to make improvements in their services	On Target	Slightly Slipped	N/A	N/A	Delay in implementing this due to changes and capacity in the HR/OD team and the ongoing implementation of the senior management restructure. Work will be undertaken by March 2012 to approve a framework for service design which will include customer and staff involvement.
Demonstrate effective business-friendly regulation across all our enforcement activities'	On Target	Slightly Slipped	N/A	N/A	Discussions are underway with other departments to identify ways of successfully achieving this. Regulatory Services are continuing with the 'Open for Business' approach for business regulation. Activities during the second quarter have included supporting the extension of the 'Support with Confidence' initiative, targeted interventions to raise awareness of the causes of accidents in businesses and preparations to implement the national food hygiene rating scheme.
More people supported to move from Job Seekers Allowance into work	On Target	Slightly Slipped	N/A	N/A	Based on JSA Claimant Count. The quarterly average for quarter 2 is 5528 claimants, against a target of 5383 for the year ending March 2012